The Good Times House

8 Imperial Square, Cheltenham, GL50 1QB

Proposed Conditions

- The premises shall install and maintain a comprehensive CCTV system. All entry and exit points will be covered enabling frontal identification of every person entering in any light condition. The CCTV system shall continually record whilst the premises is open for licensable activities and during all times when customers remain on the premises. All recordings shall be stored for a minimum period of 31 days with date and time stamping. Viewing of recordings shall be made available immediately upon the request of Police or authorised officer throughout the preceding 31 day period.
- 2. A staff member from the premises who is conversant with the operation of the CCTV system shall be on the premises at all times when the premises is open. This staff member must be able to provide a Police or authorised council officer copies of recent CCTV images or data with the absolute minimum of delay when requested.
- 3. Substantial food and non-intoxicating beverages, including drinking water, shall be available in all parts of the premises where alcohol is sold or supplied for consumption on the premises.
- 4. Alcohol may only be sold for consumption to members of a private club and their bona fide guests, or to those persons attending a prebooked private event. On the days when there are Cheltenham Festivals taking place alcohol may be sold for consumption to members of the public who have pre-booked at the premises.
- 5. A list of the names and addresses of members of the Club shall be kept on the premises at all times together with a book showing the names and dates of attendance of any guests introduced by members. Both the list and the book shall be produced on demand for inspection by the police or an authorised officer of the Council.
- 6. All windows and external doors shall be kept closed after 21:00 hours, except for the immediate access and egress of persons.
- 7. All staff will be trained to ask customers to leave quietly in the evening when necessary.
- 8. There will be appropriate signage at the premises requesting customers to leave quietly.
- 9. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business.
- 10. A Challenge 25 proof of age scheme shall be operated at the premises where the only acceptable forms of identification are recognised photographic identification cards, such as a driving licence, passport or proof of age card with the PASS Hologram.

- 11. The requirement and number of SIA door supervisors after 21.00 hours shall be risk assessed by the premises licence holder; such risk assessment shall be kept at the premises for a minimum of 21 days following the occasion. On those occasions when the Cheltenham Horse Racing Festivals are taking place there will be a minimum of 2 SIA door supervisor at the premises after 21.00 hours.
- 12. All drinking vessels used in the outside area of the premises shall be polycarbonate.
- 13. Patrons permitted to temporarily leave and then re-enter the premises, e.g. to smoke or make a phone call, shall not be permitted to take glass containers with them.
- 14. The premises shall join the local Pubwatch or other local crime reduction scheme approved by the police, and local radio scheme if available.
- 15. All staff that undertake the sale or supply of alcohol (and any other age-restricted product) shall receive appropriate training in relation to undertaking appropriate age checks on such, before being allowed to sell or supply any alcohol (and any other age-restricted product). Refresher training will be carried out at least once a year.

Condition Agreed with Cheltenham Environmental Health Technical Officer

16. Each member of this private members club shall be permitted to a maximum of three bona fide guests per visit.